

# LARGE BOOKING T&CS

## (7-12 persons)

### OUR OFFERING

Thank you for choosing us to help host your celebration. We want you to have a wonderful time with good food, drinks and atmosphere but do ask the following as you are a large party (between 7 to 12 persons);

Afternoon Tea (dietary requirements requested 72 hours prior to booking)

Breakfast, Lunch or Main Menu (pre order required 48 hours prior to booking)

### CARD DETAILS, AMENDMENTS, CANCELLATIONS & PAYMENTS

Upon booking we will collect credit/debit card details to hold in our secure system. No money is taken from the card and you pay how you wish on the day. However, if you need to reduce numbers you can do so up to 48 hours in advance of your reservation, otherwise a £10 per person charge would be implemented per reduction. Equally if you cancel entirely without giving us 1 week's notice you will be charged £10 per person.

A maximum of 5 card payments to pay the final bill is requested. You are welcome to pay in cash also.

### DECORATIONS

Table decorations are welcome, balloons, signage etc but we ask no confetti or similar please and that nothing is placed on our walls or blocking any pathways for the staff. Please take all decorations with you when you leave. If any decorations are left we may impose a £20 charge.

Please note we can only allow a maximum of 10 minutes prior to your booking time for a couple of people to arrive and arrange decorations.

### SERVICE

A discretionary 10% service charge for parties of 10 or more to your final bill, reflective of catering for a large group.

Late Arrivals: In order to assist the flow of our bookings, please note we may begin to bring your pre ordered food to the table 15 minutes after your booked time, even if your entire party has not arrived.

### HIRE CHARGE

There is no hire charge, however if your booking is for 13 people or more on a Saturday afternoon or evening or Sunday afternoon, a minimum spend of £660 will need to be reached. We have limited space upstairs and once we go above this number it affects our ability to book other customers in on all available tables. This is only limited to Saturdays and Sundays (our busiest days). Please see T&C's for 13+